



CISCO UNITY SUPPORT SPECIALIST

Acronym/Nickname

Certification Body
CISCO

Description

Building upon a strong foundational knowledge of Microsoft Exchange 2000 or 2003, the Cisco Unity Support Specialist can install, configure, operate, and maintain a Cisco Unity 4.0 system in both stand-alone voice mail and unified messaging environments.

Certification Level Specialist

Covered competencies

By earning **specialist** certifications, network professionals can enhance their core networking knowledge in technologies such as security, IP Communications, and wireless.

Requirements

EXAM NO.
642-104 UCSE

Target

experienced technical professionals, and those who have earned associate or professional-level Cisco Career Certifications.

Career Path

Various tracks—such as Routing and Switching, Network Security, and Service Provider—are available, so that you can match your certification path to your job role or industry.

Authorized Testing Center:

PEARSON VUE

Indicative Fee*

Certification Schedule*

* Fees and schedules are subject to change without prior notice, please get in touch with certification body through contact details below

Recommended/Preparatory Training

- Cisco Unified Communications System Hardware
- Cisco Unified Communications System Software Installation
- Cisco Unity Connection Overview
- Cisco Unified Communications Integrations
- Unified Communications Networking
- Unified Communications Maintenance and Utilities

Where to get more information:

http://www.cisco.com/web/learning/le3/le2/le41/le79/le456/learning_certification_type_home_extra_level.html

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