

<b>Acronym/Nickname</b>	<b>Certification Body</b> COMPTIA	
<b>Description</b> <p>CompTIA Printing and Document Imaging (PDI+) validates the knowledge and skills necessary to support printing and document imaging devices including printers, copiers, scanners, multi-functional devices and fax machines. It is a vendor-neutral certification that recognizes a technician's understanding of basic electromechanical components and tools, print engine and scan processes and components, color theory and connectivity/networking. The exam also covers soft skills such as customer service, professionalism, safety and environment.</p> <p>CompTIA PDI+ certification provides a solid foundation for a career involving the service and support of printing and document imaging devices. Original Equipment Manufacturers (OEMs) and service providers find that CompTIA PDI+ ensures that their technicians have the core knowledge and skill sets to provide effective repair activities.</p>	<b>Certification Level</b>  <b>Covered competencies</b> <ul style="list-style-type: none"> <li>• <b>A solid credential that makes you more marketable, leading to better job opportunities.</b> <ul style="list-style-type: none"> <li>○ For entry-level technicians, it is a stepping stone for manufacturer-specific training; while seasoned professionals can get certified to validate their knowledge and skills acquired through experience.</li> </ul> </li> <li>• <b>Credibility and respect in the workplace.</b> <ul style="list-style-type: none"> <li>○ Nearly 71 percent of certified professionals say that credentials give them more prestige among their colleagues.*</li> </ul> </li> <li>• <b>Validation of achievement in skills valued by the industry.</b> <ul style="list-style-type: none"> <li>○ CompTIA PDI+ is an opportunity for individuals to earn the certification that proves their competency in core device technologies including installation, configuration, diagnosing, servicing and preventive maintenance, and basic networking. It was developed with the support of industry-leading companies such as Brother International, Canon, DataVault, HP, Konica Minolta, Lexmark, Parts Now!, Pitney Bowes, Ricoh, Sharp Electronics Corporation, Specialized Solutions and Xerox.</li> </ul> </li> <li>• <b>Increased knowledge, leading to increased job satisfaction.</b> <ul style="list-style-type: none"> <li>○ Ninety-three percent of CompTIA certified IT professionals feel their customers are in qualified hands, and 84 percent say they have the confidence and required skills to do a superior job.**</li> </ul> </li> <li>• <b>Viable career path, leading to higher level positions.</b> <ul style="list-style-type: none"> <li>○ Seventy-four percent of IT managers say a CompTIA certification is an important factor in considering an employee for a promotion.**</li> </ul> </li> </ul> <b>Requirements</b>  CompTIA PDI+ Exam: PD0-001	
<b>Target</b> <ul style="list-style-type: none"> <li>• IT TECHNIAN</li> <li>• ENTERPRICE TECHNICIAN</li> <li>• PC TECHNICAL</li> <li>• DESKTOP SUPPORT TECHNICIAN</li> <li>• FIELD TECHNICIAN</li> <li>• PC SUPPORT SPECIALIST</li> </ul>	<b>Career Path</b>	
<b>Authorized Testing Center:</b>  PEARSON VUE PROMETRIC	<b>Indicative Fee*</b>	<b>Certification Schedule*</b>
<p>* Fees and schedules are subject to change without prior notice, please get in touch with certification body through contact details below</p>		
<b>Recommended/Preparatory Training</b>  No preparatory training available		
<b>Where to get more information:</b> <a href="http://certification.comptia.org/pdi/default.aspx">http://certification.comptia.org/pdi/default.aspx</a>		