



# IBM Certified Specialist - System z Technical Support V2

<b>Acronym/Nickname</b>		<b>Certification Body</b> IBM	
<b>Description</b>  The IBM Certified Specialist - System z Technical Support V2 evaluates the IT infrastructure and understands the customer's business environment in order to ensure the design and implementation of appropriate System z solutions. This individual performs requirements analysis, systems architecture/design, and planning/installation. Additionally, he or she provides ongoing support to ensure the customer is operational and that technical requirements are continually addressed.		<b>Certification Level</b>	
		<b>Covered competencies</b> The success candidate must have: <ul style="list-style-type: none"> <li>• Approximately 3-5 years of experience supporting IBM System z solutions</li> <li>• Ability to work in complex IT infrastructure environments</li> <li>• Performs a majority of customer-related work independently</li> </ul>	
		<b>Requirements</b> Candidates must pass the ff exams:	
		<ol style="list-style-type: none"> <li>1. Test 426 - IBM System z Technical Support V2</li> </ol>	
<b>Target</b> IBM Business Partners and IBM employees		<b>Career Path</b>	
<b>Authorized Testing Center:</b> Prometric	<b>Indicative Fee*</b> 60.00 USD	<b>Certification Schedule**</b>	
<p>* Fees are exclusive of VAT and wire transfer fee  ** Fees and schedules are subject to change without prior notice, please get in touch with Authorized Testing Centers through contact details below</p>			
<b>Recommended/Preparatory Training</b>			
Course title: zSeries Software Top Gun Course duration: 4.5 day(s) Course number: Abstract: This is a high-energy class which focuses on IBM's zSeries software. Students will learn how to sell the value customers receive from zSeries software, and how our value differentiates this platform from others in the marketplace today. The software we sell today on zSeries addresses new applications as well as the traditional environment. Both environments will be covered in zSeries Software Top Gun. Because the zSeries software business is extremely competitive, a discussion of competition will be woven throughout all presentations. Students will learn the steps necessary to lead their customers from a legacy environment to a zSeries on demand environment. Students will bring sales opportunities to class and will develop win plans utilizing cross selling techniques. Upon completion students will use skills received in this class to drive additional zSeries software revenue.			
<b>Where to get more information:</b>			
<a href="http://www-03.ibm.com/certify">http://www-03.ibm.com/certify</a> <a href="http://www.eduproinc.com">http://www.eduproinc.com</a> <a href="http://www.wizardsgroup.com">http://www.wizardsgroup.com</a> <a href="http://www.prometric.com">http://www.prometric.com</a> <a href="http://www.pearsonvue.com">http://www.pearsonvue.com</a> EDUPRO INC Phone: (02) 8674409 DATABASE WIZARDS, INC. Phone: (02) 7574889 NEW HORIZONS COMPUTER LEARNING CTR Phone: (02) 8405000 INTERNATIONAL ELECTRONICS & TECHNICAL INSTITUTE INC., Phone: (02)7514147 OR 8820492 Southeastern College Phone: (02) 8340704 ATENEO PROFESSIONAL SCHOOLS Phone: (02) 8920383 MISNet Education Inc. Phone: (02) 7512871 MISNet Education Inc. - Cebu City Phone: (032) 2531536 INFOTECH XCHANGE INC Phone: (02) 8180835 LEXYSOFT CORPORATION Phone: (032) 2336350 GLOBAL FOUNDATION FOR INTL EDU Phone: (032) 2332500			