

Acronym/Nickname MCDST		Certification Body Microsoft	
Description <p>The Microsoft Certified Desktop Support Technician (MCDST) certification will get you started in your IT career by ensuring you have the skills to successfully troubleshoot desktop environments running on the Microsoft Windows operating system.</p> <p>The MCDST credential will not retire with the release of Windows Vista certifications; it will continue to be supported by Microsoft and valued by employers and decision makers who use Microsoft Windows XP.</p>		Certification Level Covered competencies The Microsoft Certified Desktop Support Technician (MCDST) credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows operating system.	
Requirements MCDST candidates must pass two core exams: <ol style="list-style-type: none"> Supporting Users and Troubleshooting a Microsoft Windows XP Operating System (70-271) Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System (70-272) 		Target	
Authorized Testing Center: Prometric		Indicative Fee* 160 USD	
Certification Schedule** Subject to Availability. Contact the Test Administrator for scheduling of Exams.			
<small>* Fees are exclusive of VAT and wire transfer fee ** Fees and schedules are subject to change without prior notice, please get in touch with Authorized Testing Centers through contact details below</small>			
Recommended/Preparatory Training MCDST Self-paced Training Kits: Supporting Users and Troubleshooting a MS Windows XP Operating System, 2 nd Edition and Supporting Users and Troubleshooting Desktop Applications on MS Windows XP, 2 nd Edition			
Where to get more information: http://www.microsoft.com/learning http://www.eduproinc.com http://www.wizardsgroup.com http://www.prometric.com http://www.pearsonvue.com EDUPRO INC Phone: (02) 8674409 DATABASE WIZARDS, INC. Phone: (02) 7574889 NEW HORIZONS COMPUTER LEARNING CTR Phone: (02) 8405000 INTERNATIONAL ELECTRONICS & TECHNICAL INSTITUTE INC., Phone: (02)7514147 OR 8820492 Southeastern College Phone: (02) 8340704 ATNEO PROFESSIONAL SCHOOLS Phone: (02) 8920383 MISNet Education Inc. Phone: (02) 7512871 MISNet Education Inc. - Cebu City Phone: (032) 2531536 INFOTECH XCHANGE INC Phone: (02) 8180835 LEXYSOFT CORPORATION Phone: (032) 2336350 GLOBAL FOUNDATION FOR INTL EDU Phone: (032) 2332500			