



Microsoft Certified IT Professional: Consumer Support Technician

Acronym/Nickname

Exam 70-620

Certification Body

Microsoft

Certification Level Professional

Description

Microsoft Certified IT Professional: Business Intelligence Developer certification demonstrates that you can design analysis solutions, data transformations, and reports. This certification is the right option for you if your interest lies in home user support or consumer retail support.

The MCITP: Consumer Support Technician credential is part of the new generation of Microsoft certifications, which separates validation of technology and professional skills, providing a more relevant, flexible, and cost-effective way to validate core technical, professional, and architectural skills.

Covered competencies

The Microsoft Certified IT Professional: Consumer Support Technician (MCITP: Consumer Support Technician) credential is the premier certification to highlight and validate your expertise and skill set in a job role supporting a broad range of consumer desktop operating systems, desktop applications, mobile devices, networking, and hardware support issues related to the Windows Vista operating system.

Requirements

MCTS candidates must complete two exams:

- 1) Microsoft Certified Technology Specialist (MCTS) Windows Vista prerequisite exam
- 2) Professional Series exam

Target

Career Path

Authorized Testing

Center:

Prometric

Indicative Fee*

80 USD

Certification Schedule**

* Fees are exclusive of VAT and wire transfer fee

** Fees and schedules are subject to change without prior notice, please get in touch with Authorized Testing Centers through contact details below

Recommended/Preparatory Training

Review the preparation guides for TS: MS Windows Vista - Configuring & PRO: Supporting and Troubleshooting Applications on a Windows Vista Client for Consumer Support Technicians

Where to get more information:

<http://www.microsoft.com/learning>

<http://www.eduproinc.com>

<http://www.wizardsgroup.com>

<http://www.prometric.com>

<http://www.pearsonvue.com>

EDUPRO INC Phone: (02) 8674409

DATABASE WIZARDS, INC. Phone: (02) 7574889

NEW HORIZONS COMPUTER LEARNING CTR Phone: (02) 8405000

INTERNATIONAL ELECTRONICS & TECHNICAL INSTITUTE INC., Phone: (02)7514147 OR 8820492

Southeastern College Phone: (02) 8340704

ATENEO PROFESSIONAL SCHOOLS Phone: (02) 8920383

MISNet Education Inc. Phone: (02) 7512871

MISNet Education Inc. - Cebu City Phone: (032) 2531536

INFOTECH XCHANGE INC Phone: (02) 8180835

LEXYSOFT CORPORATION Phone: (032) 2336350

GLOBAL FOUNDATION FOR INTL EDU Phone: (032) 2332500